

## **121120 State Performance Measures**

### **(a)**

Each local child support agency shall report the following data to the Department and the Department will use the data to calculate performance measures for the following categories: (1) Percent of cases with a court order for current child support. The performance measure will be calculated as follows: The total number of cases in the caseload with a court order for current child support compared to the total number of cases in the caseload, except medically needy only cases. (2) Percent of cases with collections for current child support. The performance measure will be calculated as follows: The total number of cases in the caseload for which at least one payment for current support has been collected during the reporting period compared to the total number of cases in the caseload for which current child support is due. (3) Average amount collected per case for all cases with collections. The performance measure will be calculated as follows: The total amount of child support collected as compared to the total number of cases for which some collections were received during the reporting period. (4) Percent of cases with an order for arrearages. The performance measure will be calculated as follows: The total number of cases in the caseload with arrears due compared to the total number of cases in the caseload, except medically needy only cases. (5) Percent of cases on which arrearages were collected. The performance measure will be calculated as follows: The total number of cases in

the caseload for which arrears were collected compared to the total number of cases in the caseload for which arrears are owed. (6) Percent of alleged obligors who were served with a Summons and Complaint to establish paternity or a support order. The performance measure will be calculated as follows: The total number of alleged fathers or obligors who were served with a Summons and Complaint to establish paternity or a support order compared to the total number of cases in the caseload that required service of a summons and complaint to establish paternity or a child support order during the reporting period. (7)

Percent of children for whom paternity has been established. The performance measure will be calculated as follows: The total number of children for whom paternity has been established or acknowledged during the reporting period compared to the total number of children in the caseload who require the establishment of paternity. (8) Percent of cases that had a child support order established. The performance measure will be calculated as follows: The total number of cases in the caseload for which a child support order was established compared to the total number of cases in the caseload that required the establishment of a child support order during the reporting period. (9)

Cost-effectiveness. The performance measure will be calculated as follows: The total amount of child support collected and distributed for each dollar expended by the local child support agency. For purposes of this measurement, the electronic data processing costs for consortia counties will be allocated to each county, based on actual costs. (10) Percent of cases with orders for which medical support has been ordered. The performance measure will be calculated as follows: The total number of cases in the caseload for which medical support has been ordered compared to the total number of cases in the caseload for which either current child support and/or medical support only has been ordered. (11) Percent of

cases with health insurance provided as ordered. The performance measure will be calculated as follows: The total number of cases in the caseload for which health insurance was provided as ordered compared to the total number of cases in the caseload for which health insurance was ordered.

**(1)**

Percent of cases with a court order for current child support. The performance measure will be calculated as follows: The total number of cases in the caseload with a court order for current child support compared to the total number of cases in the caseload, except medically needy only cases.

**(2)**

Percent of cases with collections for current child support. The performance measure will be calculated as follows: The total number of cases in the caseload for which at least one payment for current support has been collected during the reporting period compared to the total number of cases in the caseload for which current child support is due.

**(3)**

Average amount collected per case for all cases with collections. The performance measure will be calculated as follows: The total amount of child support collected as compared to the total number of cases for which some collections were received during the reporting period.

**(4)**

Percent of cases with an order for arrearages. The performance measure will be calculated as follows: The total number of cases in the caseload with arrears due compared to the total number of cases in the caseload, except medically needy only cases.

**(5)**

Percent of cases on which arrearages were collected. The performance measure will be calculated as follows: The total number of cases in the caseload for which arrears were collected compared to the total number of cases in the caseload for which arrears are owed.

**(6)**

Percent of alleged obligors who were served with a Summons and Complaint to establish paternity or a support order. The performance measure will be calculated as follows: The total number of alleged fathers or obligors who were served with a Summons and Complaint to establish paternity or a support order compared to the total number of cases in the caseload that required service of a summons and complaint to establish paternity or a child support order during the reporting period.

**(7)**

Percent of children for whom paternity has been established. The performance measure will be calculated as follows: The total number of children for whom paternity has been established or acknowledged during the reporting period compared to the total number of children in the caseload who require the establishment of paternity.

**(8)**

Percent of cases that had a child support order established. The performance measure will be calculated as follows: The total number of cases in the caseload for which a child support order was established compared to the total number of cases in the caseload that required the establishment of a child support order during the reporting period.

**(9)**

Cost-effectiveness. The performance measure will be calculated as follows: The total amount of child support collected and distributed for each dollar expended by the local child support agency. For purposes of this measurement, the electronic data processing

costs for consortia counties will be allocated to each county, based on actual costs.

**(10)**

Percent of cases with orders for which medical support has been ordered. The performance measure will be calculated as follows: The total number of cases in the caseload for which medical support has been ordered compared to the total number of cases in the caseload for which either current child support and/or medical support only has been ordered.

**(11)**

Percent of cases with health insurance provided as ordered. The performance measure will be calculated as follows: The total number of cases in the caseload for which health insurance was provided as ordered compared to the total number of cases in the caseload for which health insurance was ordered.

**(b)**

These performance measures shall be reported to the Department in accordance with the requirements of Section 111920. Failure to report, or the reporting of inaccurate data shall be subject to provisions of subsection (c) of Section 111920.

**(c)**

In publishing the results of any state performance measurement which is identical to a federal performance measurement, except for the period reported, the Department will annotate those reported measures with an explanation of any discrepancies between the numbers reported for those measures.